

**NOTICE No. 01/2020**  
**(18 May 2020)**

**Republic of the Union of Myanmar**  
**Management Committee**  
**Thilawa Special Economic Zone**

**Notice to Investors regarding Services provided by One Stop Service Center  
and Agent Companies**

1. As per the discussion during Investors' Meetings that are regularly held to promote a dialogue between Thilawa SEZ Investors, Myanmar Japan Thilawa Development Co., Ltd. (i.e., Thilawa SEZ Developer), and the Thilawa SEZ Management Committee (i.e., Thilawa SEZ Regulator), all services required by Thilawa SEZ Investors are provided by the One Stop Service Center of the Thilawa SEZ Management Committee (TSMC), thus Investors are not required to go to any other government agencies.
2. If any inconvenience is experienced due to limited resources of TSMC, TSMC hereby requests the Investors to inform directly to TSMC. TSMC will try its best to strengthen all its resources to provide any services needed by the Investors at the One Stop Service Center.
3. TSMC does not authorize or appoint any agent company or broker to deal with government agencies on behalf of the Investors and/or on behalf of TSMC and does not encourage the Investors to authorize or appoint any agent company or broker to deal with the government agencies.
4. However, during a temporary period when TSMC's resources are being strengthened, Investors may authorize or appoint their own agent companies to deal with government agencies on behalf of the Investors solely at their own decision and convenience. The Investors having their own authorized agent companies are required to provide TSMC with the following information. However, TSMC shall reserve the right to refuse such authorization or appointment of agent companies basing on the provided information;
  - (a) Reasons why the Investor needs to authorize or appoint own agent companies
  - (b) Name of the agent company
  - (c) Directors of the agent company
  - (d) Beneficial owner of the agent company (if the beneficial owner is not a director)
  - (e) Contact details of the agent company's main office and branch offices
5. The Investors having their own authorized agent companies must ensure that the Investors themselves and their agent companies shall not engage in any corruption or bribery or similar acts or attempts. If an Investor or its authorized agent company has encountered a corruption or bribery or similar act or attempt while dealing with TSMC or One Stop Service Center or any other government agencies, it shall be immediately reported by sending an email to [tsez.corruptioncomplaint@gmail.com](mailto:tsez.corruptioncomplaint@gmail.com) . The Investors are also prohibited to authorize or appoint any agent company or broker having direct or indirect relationship with any member/official/staff of TSMC and/or the One Stop Service Center.



(For Chairman)  
Nilar Kyaw  
Vice Chairman-I  
Management Committee  
Thilawa Special Economic Zone